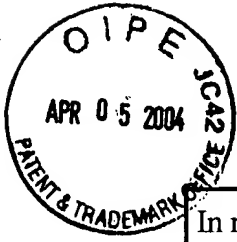


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



In re Application of:

Norman Adams, et al.

Application No.: 09/429,758

Filed: October 28, 1999

Attorney Docket No.: 003660.P005

For: OPERATING RESOURCE MANAGEMENT
SYSTEM

Examiner: James H. Zurita

Art Unit: 3625

Mail Stop RCE
Assistant Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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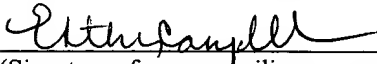
GROUP 3600

PRELIMINARY AMENDMENT

A Request for Continued Examination is filed herewith. It is respectfully
requested that such examination be conducted after entry of the following amendments.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on March 31, 2004.

Esther L. Campbell
(Typed or printed name of person mailing correspondence)


(Signature of person mailing correspondence)